

## FORM FOR UNILATERAL TERMINATION OF THE AGREEMENT

The customer has the right to unilaterally terminate the contract within 14 days of receiving the product. Return shipment costs are borne by the Buyer. The money refund will occur within 14 days at the latest upon receipt of the goods.

Please fill up the information below:

BUYER'S GIVEN AND FAMILY NAME	
FULL ADDRESS OF DELIVERY (street, city, postal code, country)	
CONTACT E-MAIL AND/OR TELEPHONE	
DATE OF DELIVERY	
ORDER DATE	
INVOICE FISCAL NUMBER	
ACCOUNT NUMBER (IBAN) FOR REFUND	

The Buyer is required to return the goods without delay, no later than within 14 days of receiving the goods, and to respectively inform the Seller. The Buyer is required to return the delivered goods at his own expense. The Seller is obligated to refund only after the goods are returned, i.e. when the Buyer provides proof of returning the goods.

The requirements that need to be met for unilateral termination of the Agreement are:

- The product has not been used,
- The product is in same the condition as it was delivered (with all associated parts),
- The return includes all the documentation that came with the product,
- Any mark intended to indicate that the product has not been used or damaged must be removed.

The Buyer does not have the right to unilaterally terminate the contract if the subject of the contract is goods that are made according to the buyer's specifications or that are fully adapted to the buyer.

If the product is returned defective, with major damage or with missing documentation, and/or is not delivered within a subsequent period of 8 days, it is considered that the Buyer has not fulfilled their obligation to return the goods and therefore the Seller is not obliged to refund.

You can send the form for unilateral termination form to the e-mail address [info@dvije-njuske.hr](mailto:info@dvije-njuske.hr) or by ground mail to the address: Dvije njuške, Mandaličina 12, 10000 Zagreb (Croatia).

The submitted data is used for traffic records. Dvije njuške will not collect, save, or use received data for any other purposes.